

Digital Services Act — Regulation EU 2022/2065

Regulation (EU) 2022/2065 on a Single Market For Digital Services and amending Directive 2000/31/EC (Digital Services Act) regulates the digital services sector in the EU with the goal of ensuring the correct functioning of the Single Market, maintaining a safe online environment, and protecting fundamental user rights. The Digital Services Act establishes rules and obligations for digital services which operate as intermediaries, i.e. connecting users with goods, services, and content.

The individual areas of the Digital Services Act:

1. Illegal content

- Illegal content is understood to be any kind of information, which itself or in relation to a certain activity, including the sale of goods or provision of services, is not compliant with the valid legal regulations.
- An example would be sharing of images depicting child sexual abuse, the unlawful non-consensual sharing of private images, online stalking, the sale of non-compliant or counterfeit products, the sale of products or the provision of services in infringement of consumer protection law, the non-authorized use of copyright protected material, the illegal offer of accommodation services or the illegal sale of live animals.
- Any processing of illegal content within the services and products provided to the customer by VSHosting may lead to the termination of the provision of such services or products.

2. Notice and action mechanisms related to illegal content

- If you have identified concrete information within the services that we provide, which you consider to be illegal content, complete the form for reporting illegal content in relation to hosting services.
- Please note that a report pursuant to Article 16 of the Digital Services Act must be sufficiently accurate, duly justified, and contain the following elements:
 - a. a sufficiently substantiated explanation of the reasons why the individual or entity alleges the information in question to be illegal content;
 - b. a clear indication of the exact electronic location of that information, such as the exact URL or URLs, and, where necessary, additional information enabling the identification of the illegal content adapted to the type of content and to the specific type of hosting service;
 - c. the name and email address of the individual or entity submitting the notice, except in the case of information considered to involve one of the offences referred to in Articles 3 to 7 of Directive 2011/93/EU;
 - d. a statement confirming the bona fide belief of the individual or entity submitting the notice that the information and allegations contained therein are accurate and complete.

3. Restrictions due to illegal content or violation of contractual conditions

In the event that the information processed by the recipient of a service as part of the products or services provided by VSHosting constitutes illegal content or is in violation of the contractual conditions between VSHosting and our customer, VSHosting may apply the following restrictions in relation to such information:

- a. any restrictions of the visibility of specific items of information provided by the recipient of the service, including removal of content, disabling access to content, or demoting content
- b. suspension, termination or other restriction of monetary payments;
- c. suspension or termination of the provision of the service in whole or in part;
- d. suspension or termination of the recipient of the service's account.

4. Voluntary own-initiative investigations

VSHosting may, in good faith and with due care, carry out a voluntary own-initiative investigation or undertake other measures with the aim of detecting, determining, and removing illegal content or disabling access to it.

5. Content moderation

- VSHosting may proceed with content moderation in the sense of Article 3, letter t) of the Digital Service Act. Content moderation are activities, whether automated or not, undertaken by VSHosting, that are aimed, in particular, at detecting and determining illegal content or information incompatible with the terms and conditions of the product or service in question, and the possible arrangement of remedies, including the taking of measures that affect the availability, visibility, and accessibility of that illegal content or that information, the disabling of access to the illegal content or information or the removal thereof, or measures that affect the ability of the recipients of the service to provide that information, such as the termination or suspension of a recipient's account.

How you can contact us

- You can contact us in English or Czech.
- You can contact us on abuse@vshosting.cz.
- Use the forms provided below for the type of notification you wish to make. Download it, complete it according to the instructions, and submit it to abuse@vshosting.cz.

[Moderation request form](#)

[Form for reporting illegal content](#)

Annual reports

In 2025, we will publish information in the sense of article 15 of the Digital Services Act.

Contact point according to European Parliament (EU) Regulation 2021/784

Email: abuse@vshosting.cz

You can contact us in either English or Czech.